

MOBILE TERMINALS

- Rugged design rated for 50 drops to concrete from 6 ft.
- Only upgradable mobile terminal on the market.
- Supports iOS, Android, or HTML 5.0 applications.
- Industry leading battery life- up to 9,000 mAh.
- All batteries charged simultaneously with inductive base station
- World class decoding algorithms provide greater throughput and read damaged codes
- Same SDK for all configurations

ADDITIONAL INFORMATION:

www.cognex.com

www.cdti.com

www.apple.com



Modular Brick Style



Pistol Grip



Extensive Support Program Resources

For Optimum Operational Uptime

- 1 Mintek Support** (see reverse card for full procedure)
 - ▶ For Technical Issues (website errors and handheld device questions), contact Mintek help desk
 - ▶ Online Support Form - URL : <https://mintekportal.axosoft.com/login.aspx>
 - ▶ Voice : (727) 734-7774 Ext 2
- 2 Mobile Field Recovery Solution Support**
 - ▶ Contact Gwynn Group Support for technical support issues related to mobile application software, device hardware, and user access. Support@gwynngroup.com 1(866)55-GWYNN (49966)

- 3 AirWatch/Division Regional IT Support**

Contact *your Divisional Support or local AirWatch* team for Apple iPod or AirWatch issues and assistance on any other Comcast related technical support concerns.

- ▶ **Northeast Divisional IT/Operations**
URL : <http://nedhd.cable.comcast.com>
1(888) 570-0778 or 8090
- ▶ **Central Divisional IT/Operations**
URL : <http://cdosc.cable.comcast.com>
1(866) 644-7012 or 8090
- ▶ **West Divisional IT/Operations**
URL : <http://westsupport>
1(888) 5700-0778 or 8090

- 4 eTOS Returns**

- ▶ URL : <http://etos1.ctdi.com/login> : **Login Info** - Comcast spoke locations use eTOS and provide the normal CPE Returns login for that warehouse location. (for login support, please contact the eTOS IT Support Technician: Shilpa Varghese – svarghese@ctdi.com)